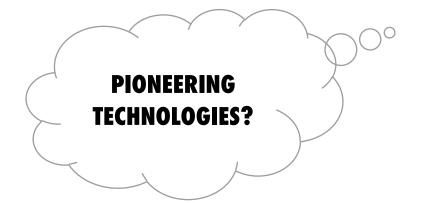
HOW DOES THE FUTURE LOOK LIKE?



NEW AND STRONG
COMPETITORS?





Go to: <u>www.menti.com</u> Code: **5129 1589**



IMPORTANT
TOUCHPOINTS IN THE
FUTURE?



WÜRTH MARKETPLACE CURRENT STATUS AND PROJECT PLANS

Monday Morning Marketplace, 16.01.2023

GIULIA KUZNIK | Product Owner Marketplace Platform TERESA HÖRMANN | Intern / Project Controlling





















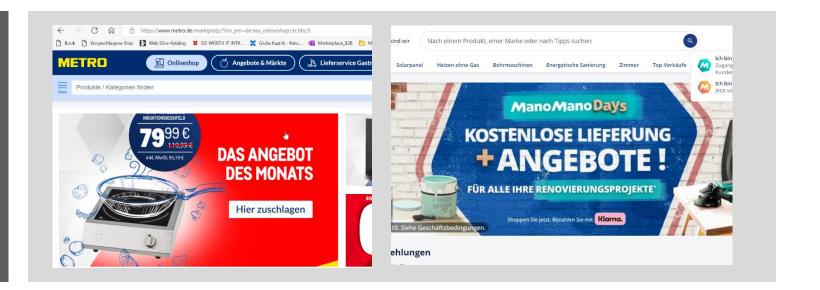
MARKETPLACES ...

... bring together buyers and sellers on one digital platform. Customers have the possibility to purchase everything they need through one channel.

... sales through B2B marketplaces are growing by 50 % in 2021

... around 25 % of B2B customers already purchase through marketplaces

... 87 % of B2B buyers prefer marketplaces over other E-Business channels



THE MARKETPLACE HELPS TO MEET OUR CUSTOMER REQUIREMENTS OF THE FUTURE



"The PURCHASING
BEHAVIOR IS CHANGING.
NEW METHODS of
consolidated
purchasing are getting
more and more
important"

"The most important criteria for me when purchasing is a SIMPLE PURCHASING PROCESS."



"The EXISTING WÜRTH ECOMMERCE PLATFORMS
already have a great
infrastructure,
nevertheless I wish to buy
from VARIANT SUPPLIERS AT
ONE SITE."

"ONE ORDER and ONE INVOICE would be super convenient"

"I select a supplier because I KNOW THE SUPPLIER or because it has GOOD REVIEWS."



ChatGPT

LET'S ASK THE AI
FOR SOME ADVICE











THE WÜRTH MARKETPLACE AT A GLANCE



The WÜRTH MARKETPLACE is a B2B E-Business solution of Würth IT, that brings together sellers and buyers and enables them to do business in ONE digital platform. The marketplace will be based on new technology with the possibility to onboard additional companies or external suppliers.

WHY IS A MARKETPLACE THE FORWARD-LOOKING SOLUTION?

A marketplace solution is a developing trend

- Demand and preference of B2B customers and suppliers
- Strong market tendency + first marketplaces already exist

- Our vision is to fulfill the need of the B2B buyers and offer them a **CONVENIENT PLATFORM**, where they can purchase all their C-parts within one digital platform
- Moreover, we want to setup the next generation of E-Business platform as fundamental pillar of our **OMNICHANNEL** business model

WÜRTH MARKETPLACE AS SUCCESS FACTOR FOR FUTURE GROWTH



Increase in digital shopping carts

 Due to the higher variety of products and the expansion of the product range



Increase in buying frequency

Due to a representation of several suppliers on one platform, the customers can cover all their needs on one platform



☆☆ Connecting Würth Group customers within the Würth companies



Creation of future revenue streams for group companies as marketplace providers

2022 IS AN EVENTFUL YEAR, WHICH IS SIGNIFICANTLY RELEVANT FOR IMPLEMENTATION







- 36 Stakeholder interviews
- Identification: Needs & pain points
- Definition:
 Direction of the marketplace
- Alignment of the business model





- Establishment of the marketplace core team
- Definition of the working method between Würth IT, Würth IT India, Würth Italy and external partners

CONCLUSION CONCEPTION PHASE

Final presentation:

- Vision & Objectives
- Business Model
- Customer Journey
- Persona Map & Personas
- System Architecture
- MVP Setup based on Journeys and User Stories



SHOP SYSTEM

- Challenging the proposed system architecture
- Implementation partner selection
- Multi-cloud project for the Würth Group
- SAP CX as the basis of the ebusiness infrastructure



WÜRTH ITALY BECOMES PILOT

Qualified by:

- Strong contact point E-Business
- Two superstores
- Ten group sales reps
- Capacities available for the project



DEVELOPMENT WITH ITALY & WÜRTH IT INDIA

- Kick-Off in Italy
- Supplier workshop
- Joint UX/UI concept
- Business Model Framework
- Weekly alignment meetings
- Joint Sprint Reviews
- Training India





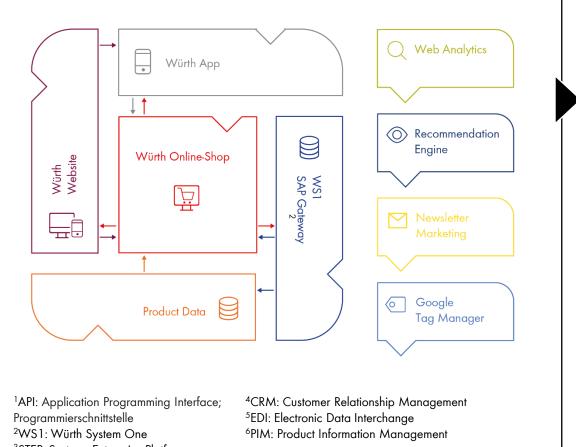




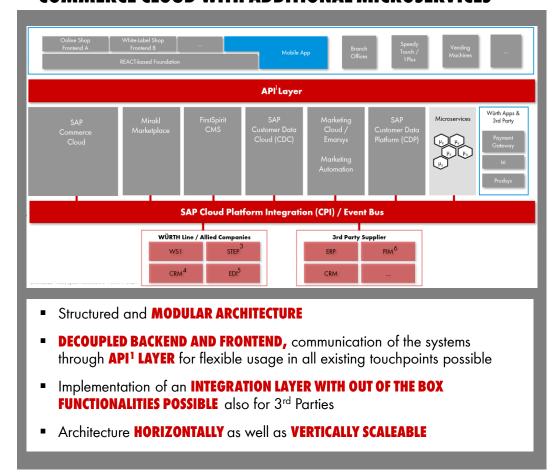
THE BASIS FOR THE ARCHITECTURE HYPOTHESIS ARE THE STAKEHOLDER INTERVIEWS AS WELL AS THE ARCHITECTURE DISCUSSIONS



FURTHER DEVELOPMENT OF OUR CURRENT SHOP SYSTEM TOWARDS ...



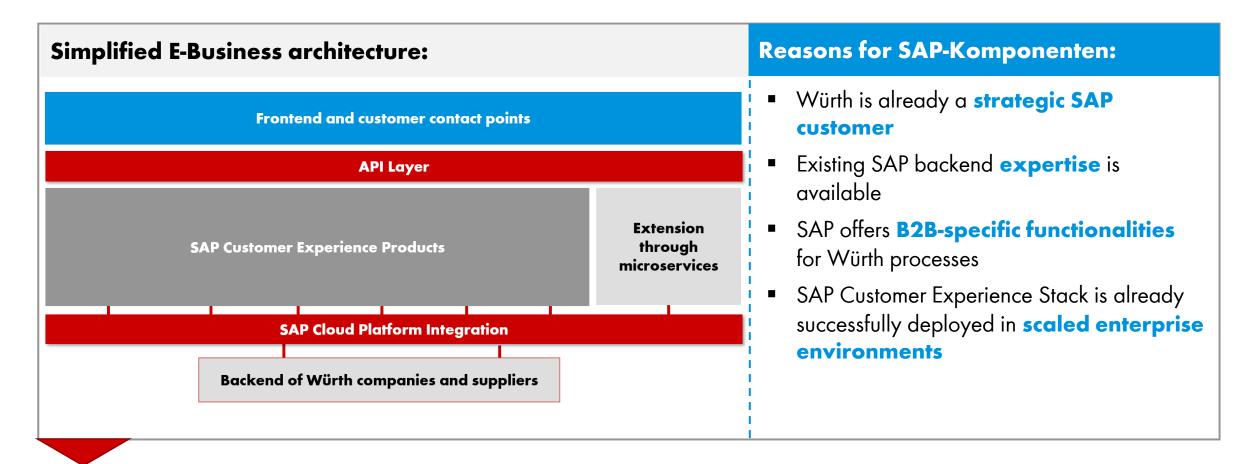
... MODULAR ARCHITECTURE BASED ON THE SAP COMMERCE CLOUD WITH ADDITIONAL MICROSERVICES



³STEP: Systems Enterprise Platform

THE ARCHITECTURE HYPOTHESES CORRESPOND TO THE PROPOSAL FROM THE BCG PROJECT.

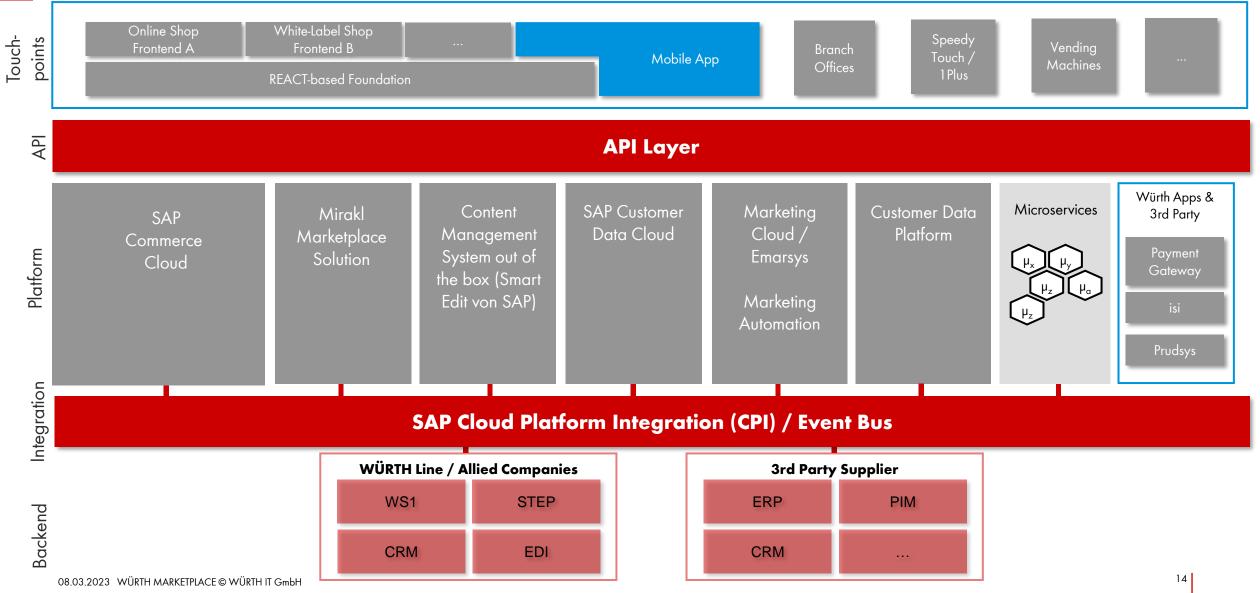




CONCLUSION

The SAP Customer Experience products offer a **secure and scalable enterprise solution** that meets the **requirements of the Würth Group** and can **remain on the market in the long term**. By selecting SAP, the overall **risk** for the Würth Group is **minimized**.

THE MODULAR SYSTEM ARCHITECTURE WITH A CORE COMMERCE SYSTEM & WURTH IT COMPLEMENTARY MICROSERVICES ENABLES SCALABILITY & HIGH ROLLOUT FREQUENCY











WE REACHED SOME MILESTONES SINCE THE E-BUSINESS DAYS...





SAP CONTRACT SIGNED



BIG ARCHITECTURE PICTURE for IT infrastructure in progress



SUPPLIER SURVEY for well known suppliers of Würth-Group



SUPPLIER PITCH to find the right suppliers for **MVP**



AND THERE IS A LOT TO COME IN 2023



2022	SETUP SY	TUP SYSTEMS 2		WÜRTH LOGIN			BETA VERSION			FIRST TEST CUSTOMER			MVP GO LIVE		
ОСТ	NOV	DEC		JAN	FEB	MARCH	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC

TARGET 2023

- Development of MVP (Minimum Viable Product) for early customer feedback
- First 5-15 suppliers will be onboarded – from the Würth Group and external
- Würth Italy as pilot and first international marketplace of the Würth Group

OUR MVP APPROACH

- Agile development with international teams from Würth IT, Würth IT India, Würth Italy and external partner with marketplace experience Netconomy
- Early testing and high customer centricity for improvements
- Insights from WUCATO and Würth.ONE as basis and corner stones for the business logic

KEY CHALLENGES

- Multi-Cloud project with new software
- Hybrid and agile development
- High business focus





SEE YOU NEXT TIME!

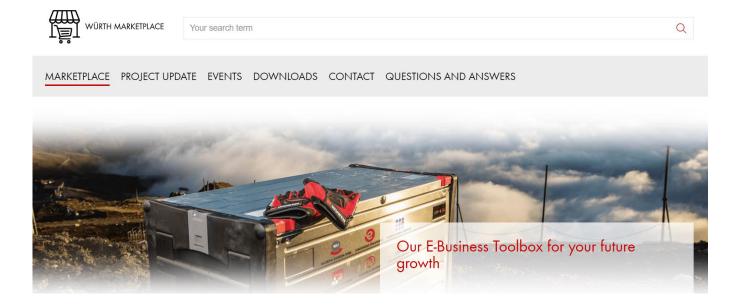


FEBRUARY 2023									
SUN	MON	TUE	WED	THU	FRI	SAT			
			1	2	3	4			
5	6	7	8	9	10	11			
12	13	14	15	16	17	18			
19	20 Monday Morning Marketplace		22	23	24	25			
26	27	28							

SAVE THE DATE: next MMM on February 20th

THANK YOU!





WEBSITE MARKETPLACE

https://marketplace.wuerth-it.com/

User name: Marketplace

Password: 1Develop2Ebusiness3!



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