

IT Days Europe 2023

GIULIA KUZNIK - Product Owner Marketplace RAINER HOFMANN - Enterprise Architect & Technical Lead Marketplace













#### WE SEE FOUR MAJOR STEPS IN THE E-BUSINESS EVOLUTION @ WÜRTH



2010	2014	2021	2023
#SETTHEBASE	#INTERNATIONALIZATION	#E-BUSINESSBOOST	#MARKETPLACE
<ul> <li>First three countries report E-Business sales</li> <li>Different local shop systems across Europe</li> <li>Central IT infrastructure in preparation</li> </ul>	<ul> <li>From 3 to 20 –         E-Business goes international</li> <li>11 out of these 20 companies use the Würth Online Shop based on Intershop</li> <li>Internationally, first time more than 1 Bn. EUR sales</li> </ul>	<ul> <li>Dynamizing and staffing up the countries across the globe</li> <li>Focus on potential</li> <li>Setup of competence centers for SEM &amp; E-Procurement</li> <li>International approach in digital marketing activities</li> </ul>	<ul> <li>Setup of new E-Business infrastructure based on SAP CX stack</li> <li>Extension of the E-Business channel through marketplace functionalities &amp; marketplace engine</li> <li>(Mirakl)</li> <li>Transformation project of core IT processes</li> </ul>





#### MARKETPLACES ...

... bring together customers and suppliers on one digital platform. Customers have the possibility to purchase everything they need through one channel. B2B marketplaces focus mainly on the reduction of process costs for the customer.













#### THE WÜRTH MARKETPLACE BUSINESS MODEL AT A GLANCE



#### THE WÜRTH GROUP AS RELEVANT MARKETPLACE PLAYER

- Huge product range throughout the Würth Group
- Extension of current product range through related assortments
- Extension of the customer base per company



- Our vision is to fulfill the need of the B2B buyers and offer them a **CONVENIENT PLATFORM**, where they can purchase all their C-parts within one digital platform
- We want to setup the next generation of E-Business platform as fundamental pillar of our **OMNICHANNEL** business model

#### MARKETPLACE AS SUCCESS FACTOR FOR FUTURE GROWTH



# Increase in digital shopping carts

Due to the higher variety of products and the expansion of the product range



#### Increase in buying frequency

 Due to a representation of several suppliers on one platform, the customers can cover all their needs on one platform



Connecting Würth Group customers within the Würth companies



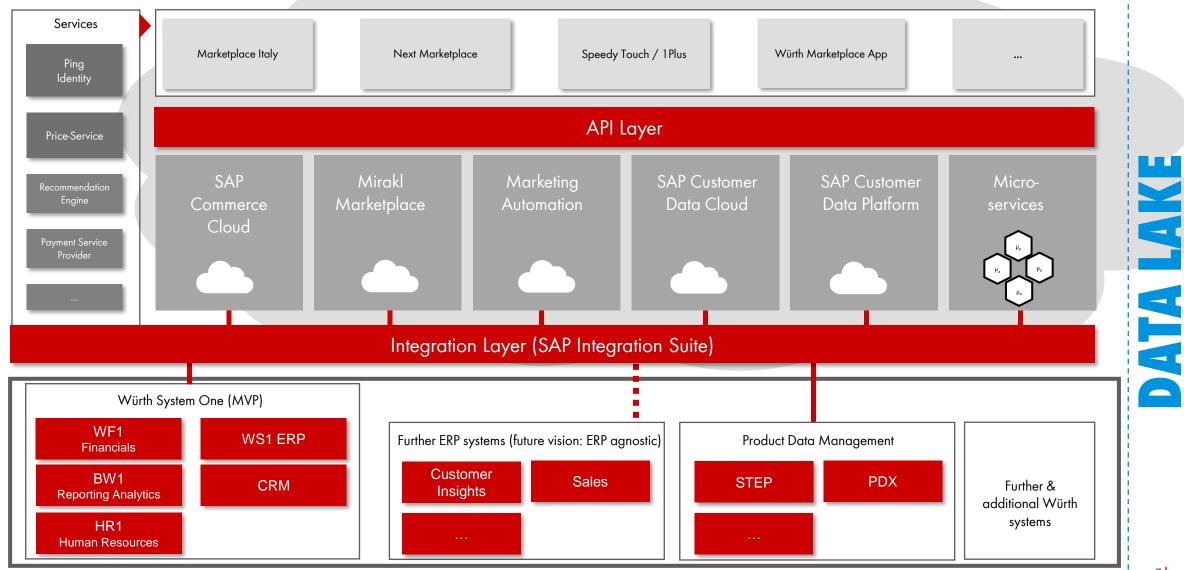
Creation of future revenue streams for group companies as marketplace providers



#### THE NEW INFRASTRUCTURE IS MORE THAN "JUST" E-BUSINESS **BUT A HOLISTIC IT TRANSFORMATION**



ERP... Enterprise Ressource Planing CRM... Customer Relationship Management API... Application Programming Interface





#### **OUR ROADMAP TOWARDS MARKETPLACE MVP GO LIVE**



- <sup>1</sup> Allied Companies
- <sup>2</sup> SAP Customer Experience (Software solution by SAP)

**Q4** 2024 2022 Q1/Q2 2023 03 Phase 1: Phase 2: Phase 3: **2022** @ a glance Outlook Würth Login **Closed Test phase** Go Live MVP **COMPLETION** Setup of the new Integration of all App implementation Selected CONCEPTION infrastructure planned CX<sup>2</sup> customers for Punchout solutions & **PHASE** components beta test phase components E-Procurement Functionalities based excellence Synchronization of Onboarding ARCHITECTURE customer data to external suppliers on customer **DECISION** Rollout engine for the "Cloud" feedback + negotiation with scalable rollouts ACs1 Expanding the: **APPROVAL IT &** ERP agnostic project Customers (new + Order by invoice STRATEGY BOARD existing) and reuse of Business onboarding Supplier base longtail processes of the next Features marketplace WÜRTH ITALY **BECOMES PILOT** 







# LET'S HAVE A LOOK AT IT





# WHAT CAN YOU ALREADY DO TODAY?



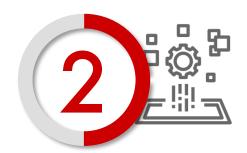


## MARKETPLACE TRANSFORMATION ARE YOU READY?





#MasterTheMarket



**#EmpowerThePlatform** 



**#SpeedSupplierSuccess** 



#ElevateCX

Get the full insights into the marketplace transformation in our new "Marketplace Guide"









Visit us and book your

# MARKETPLACE STRATEGY SESSION

at the E-Business booth!



### THANK YOU FOR HAVING US – WE ARE LOOKING FORWARD TO THIS EXCITING JOURNEY TOGETHER WITH YOU!





**Giulia Kuznik**B2B E-Business | Digital Strategy | Marketplace and Platform technology | PhD Student | Social...



Product Owner Marketplace Giulia.Kuznik@wuerth-it.com



Abteilungsleiter
Softwareentwicklung E-Busi...



Enterprise Architect & Technical Lead Rainer. Hofmann@wuerth-it.com



